



Buckinghamshire & Milton Keynes Fire Authority

MEETING	Overview and Audit Committee
DATE OF MEETING	27 July 2016
OFFICER	Julian Parsons, Head of Service Development
LEAD MEMBER	Chairman of Overview and Audit Committee
SUBJECT OF THE REPORT	Balanced Scorecard Report 2015-16
EXECUTIVE SUMMARY	<p>This report provides an annual review of performance against the outcome measures specified in the Authority's 2015 - 20 Corporate Plan. It covers performance over the period 1 April 2015 - 31 March 2016.</p> <p>The balanced scorecard shows progress towards achievement of our key strategic aims and focuses on Prevention, Protection and Response along with overall financial performance. The 2015-16 report also includes performance benchmarked against comparable fire and rescue services that make up our family group (i.e. of similar size, demographics and geography).</p> <p>This year's balanced scorecard continues to show a picture of a cost effective Service delivering beneficial outcomes for the public of Buckinghamshire and Milton Keynes while being one of the lowest cost Services both in overall terms and on a per head of population basis.</p>
ACTION	Information.
RECOMMENDATIONS	That the Committee acknowledge the out-turn performance against the outcome measures specified in the Corporate Plan 2015-20.
RISK MANAGEMENT	Performance measurement provides a means of assessing the effectiveness of the Service's overall risk management strategy. It also supports the resource allocation process. Benchmarking allows the Service to understand its position in relation to national trends and performance and understand the reasons for any local variances to these.
FINANCIAL IMPLICATIONS	A detailed understanding of the Service's performance allows informed decision making in relation to future resource allocation.

	The Balanced Scorecard approach also allows an understanding of the Service's financial performance and enables a view to be formed of its overall value for money compared with others.
LEGAL IMPLICATIONS	No legal issues identified.
CONSISTENCY WITH THE PRINCIPLES OF COLLABORATION	This report will reference work-streams based upon the Authority's collaborative principles where this is deemed appropriate. While performance reporting is a matter for each authority based on their own IRMPs, there is collaboration and information sharing amongst fire and rescue services for benchmarking purposes.
HEALTH AND SAFETY	There are no specific Health, Safety and Well-being issues arising from this paper. Performance reporting on Health, Safety & Well-being is subject to separate performance reporting.
EQUALITY AND DIVERSITY	Where applicable the limited resources we have are being targeted at the most vulnerable based upon analysis of demographic data and available intelligence. This demonstrates an equitable process based upon risk to all members of the community. Non-domestic and domestic properties are targeted according to their risk in terms of fire and health, thus identifying the most vulnerable in the community.
USE OF RESOURCES	<p>Performance monitoring The purpose of the reporting process is to provide timely performance monitoring information to Members.</p> <p>Future planning will be based upon the intelligence and performance information which is now input to "Viper" (the Authority's business intelligence system) and improves the availability of information to all stakeholders. This will continue to develop and incorporate further aspects of performance management (projects, corporate risks, elected members area and a citizens portal) to further enhance the information that is available for decision making and the 'open data' agenda.</p> <p>Communication with stakeholders Informative and structured performance information incorporating stakeholder contributions.</p> <p>Since the move to the Home Office there has been announcements regarding the requirement for greater transparency of fire and rescue service performance for public consumption. At the time of authoring this report there is an expectation that there will be a consultation exercise with both fire and rescue services and the general public in relation to what such transparency should look like. Officers have</p>

	already been in discussion with Home Office officials on this subject and provided them with ideas based around our performance measures and philosophy.
PROVENANCE SECTION & BACKGROUND PAPERS	Background papers: <ul style="list-style-type: none"> • Corporate Plan 2015-20 • Public Safety Plan 2015-20
APPENDICES	Appendix A: Balanced Scorecard Performance Report Appendix B: Balanced Scorecard 2015-2016
TIME REQUIRED	10 minutes
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